



27th November, 2018.

Dear Parents/Carers,

First of all, I would like to take this opportunity to thank those of you who completed our Parent Questionnaire in October of this year. I have personally looked through all of the results and have taken the time to try to respond to most, if not all of your comments. Please find attached, my responses to your comments. Where themes re-occurred in your responses, I combined my response under one bullet point.

As some of the comments were directly related to individual staff members, I personally spoke with those members of staff, to alert them to your concerns. For obvious reasons, I am unable to record those comments in the attached response.

On the whole, I am very pleased with the survey results and I am very appreciative of your feedback. I am sure you will agree, that we have already addressed many of your concerns. I am keen to work with our families to further improve the quality of education at Redlands. Please be assured that after each Advisory Board meeting, Coffee Chat, letter I receive, comment on the gate or parent survey, I aim to address your suggestions for the betterment of our pupils. Redlands has seen its fair share of change this year, but I truly believe that it is for the best of our children – we are a school that is going from strength to strength.

If you have questions or concerns, please feel free to contact the office to book a meeting time with me, or just ask me on the gate.

Kind regards,

Michelle Tobin
Headteacher