



Tuesday 26<sup>th</sup> September, 2017

Dear Parents and Carers,

At Redlands Primary School, we are very fortunate to have a supportive and friendly parent community. Our parents and carers recognise that educating children is a process that involves partnership between parents and the school.

We welcome and encourage parents and carers to participate fully in the life of our school and we will act to ensure it remains an open and safe place for our children and staff to learn and work. The vast majority of the parents and carers are keen to work with us and are supportive of the school's work. If a parent or carer has concerns, we will always listen and seek to address them.

We expect all members of our school community to behave in a reasonable way but sadly, there are occasions when behaviour by parents, carers and visitors to the school is less than desirable and not in keeping with the expectations we set for the children. With this in mind, may we please remind parents, carers and visitors that it is unacceptable to swear or use foul language whilst on the school premises. Our children are young and impressionable and such use of inappropriate language does not encourage the positive environment we seek to encourage at school.

Alongside this, may we remind you that as a school, we value the hard work our committed staff provides in educating the children of Redlands Primary School. As professionals, they work tirelessly to provide the best education for our children. At times, parents may not fully appreciate the manner in which decisions are made or shared. We ask that if you do have any questions or concerns, that you speak with the office staff to arrange an appointment to see your child's class teacher in the first instance. Our staff are always happy to offer up their precious time to answer any questions you may have; however, would you please be mindful and respectful in the manner in which you speak to our members of staff, as they only have the children's best interest at heart and deserve to be treated like the professionals they are.

Finally, it has been brought to the attention of the Senior Leadership Team and the Advisory Board, that some parents in the Redlands Community have taken to expressing their opinion of specific teachers or the school on open forums on social media sites, such as Facebook. May we remind you that such behaviour cannot be tolerated, as it can be damaging to the school's reputation and insulting to our valued staff.

We trust that you are all in agreement that ultimately we all want the best for the children at Redlands Primary School. As a school, we have to put our children first and wish to promote a positive learning environment; one in which will teach our children the types of behaviours that will help them succeed later on in life. We expect the parents, carers and visitors of our school to play an active part in being a positive role model for our children and encourage a positive attitude towards school and learning.

Thank you for your support in this matter.

Regards and very best wishes,

Mr Brown  
Executive Headteacher

Mrs Tobin  
Head of School

Mrs Headley  
Assistant Headteacher